

## **Agenda**

- Phase II Purpose
- Customer Discovery
- Customer Memorandum and TPOC
- Phase II Submission and Selection Process
- Expectations After Phase II Award
- Resources



## **Purpose of SBIR/STTR Phase II**

#### **Objective is to continue the R&D effort from:**

- The successfully completed Phase I SBIR/STTR
- Prior non- SBIR/STTR research in case of Direct-to-Phase II (D2P2) SBIR/STTR
  - The D2P2 proposal must demonstrate sufficient scientific merit and technical feasibility\*
    and merit despite the lack of a Phase I award.

\*Feasibility documentation **MUST NOT** be solely based on work performed under prior or ongoing Federally-funded SBIR or STTR work.

#### **Typical Attributes:**

- Period of Performance: 15 21 months
- Award Amount: \$750K \$1.25M
- Milestone Deliverables IAW Proposal Milestone Schedule
- Work with the DAF TPOC identified in the Customer Memorandum





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## What is Customer Discovery?

Customer discovery is the process of identifying your customer, problem, and solution in the DoD. It allows you to test the assumptions within your business model. If you have everything in alignment, you will invest in the right product, with the right messaging, to reach the right audience.

- Customer: Looking for the target DoD customer profile that has a certain set of characteristics that you are looking for
- Problem: Identifying the problem(s) that need to be solved with the DoD
- Solution: How you believe you can solve the problem

When should you conduct customer discovery?

- It's never too early!
- During a Phase I SBIR/STTR effort, AFWERX pays you to find your customer!!!

Note: It is not the responsibility of AFWERX to find your customer for you.



## **Advice for reaching out to DoD Customers**

- DO!
  - Explain the SBIR/STTR Program
    - Know that not everyone understands what we are doing. It's unique, it's new, it smells funny to them...and that's okay.
    - Explain that you are on a government contract
  - Invite DoD Stakeholders to our weekly AMA calls
- DON'T!
  - Do not be belligerent to your prospective DoD Customers. If we receive reports that you are bullying/hounding potential customers, we have the ability to cancel your contract.



## **How to find DoD Customers**

#### **Utilize Digital Platforms & the DoD Ecosystem**

**Learn** the most about our program <a href="https://afwerx.com/afventures-overview/">https://afwerx.com/afventures-overview/</a>

Locate a DAF Small Business Professional <a href="https://www.airforcesmallbiz.af.mil/">https://www.airforcesmallbiz.af.mil/</a>

**Reach out** to the POCs listed on Tech Connect <a href="https://airforcetechconnect.org/">https://airforcetechconnect.org/</a>

**Accept invitation** to submit a Vulcan Scout Card <a href="https://www.vulcan-sof.com/">https://www.vulcan-sof.com/</a>





## **Customer Memorandum**

- A <u>required</u> document for an Open Topic AF SBIR/STTR
   Phase II Proposal Submission
- A <u>REQUIRED template</u> is provided with each Phase II solicitation
- A formalized commitment from Dept of the Air Force (DAF) organizations to AFWERX establishing a partnership for successful management and execution of an Open Topic Phase II SBIR/STTR



## DEPARTMENT OF THE AIR FORCE <<Air Force Organization>>

<<DATE>>

#### MEMORANDUM FOR AFVENTURES TEAM

References: (a) 15 U.S.C. §638

(b) U.S. Small Business Administration SBIR/STTR Policy Directive (May 2019)

(c) 5 C.F.R. §2635.702(c), Exception (1)

FROM: <<AF Organization>>

SUBJECT: <u>AFVENTURES</u> SBIR Solicitation No. X20.3 Phase II – AF Organization Defense Need and Participation Interest in the Air Force Small Business Innovation Research (SBIR) Program Project under Topic No. AF20.3-CSO1 Phase II with <<SBIR Company>>.

RED TEXT IS JUST INFORMATIONAL (REMOVE ALL RED TEXT BEFORE SIGNING)



## **Customer Memorandum**

- MUST HAVE TWO SIGNATURES!
  - Customer Who is procuring?
  - End-User Who uses the technology/effort?
- Primary and Alternate Technical POC identified
- Only ONE Memorandum per proposal
- Describes:
  - Why is this technology relevant?
  - If successful, what is the impact to the DAF?
  - What is the plan to transition the technology?



## What is a TPOC?

A Technical Point of Contact (TPOC) is the technical onsite manager for a Phase II SBIR/STTR contract appointed by the Customer & End-User from Phase I. Ultimately, the TPOC is the primary liaison between the DAF and the small business.

#### Who can be a TPOC?

- Any DAF civilian or military member interested in implementing technology with:
  - good attitude
  - o commitment
  - knowledge of the SBIR program (or a willingness to gain it)

#### **TPOC Workload Expectations**

• It is not intended to be a full-time job and there is no set expectation for time or effort involved as each project and contract will be individualized.



### What does a TPOC do?

- Accepts TPOC responsibilities by signing the TPOC Designation Letter
- Monitors the contractor's performance & successful completion of the contract and timely delivery of contract deliverables
- Performs inspection and acceptance of deliverables
- Coordinates with the contractor, Base and other local government organizations and the AFWERX Phase II Program Managers
- Verifies the contractor has taken corrective measures (when needed) and the SBIR activity is approved



### What does a TPOC do? ... continued

#### **Complete Training:**

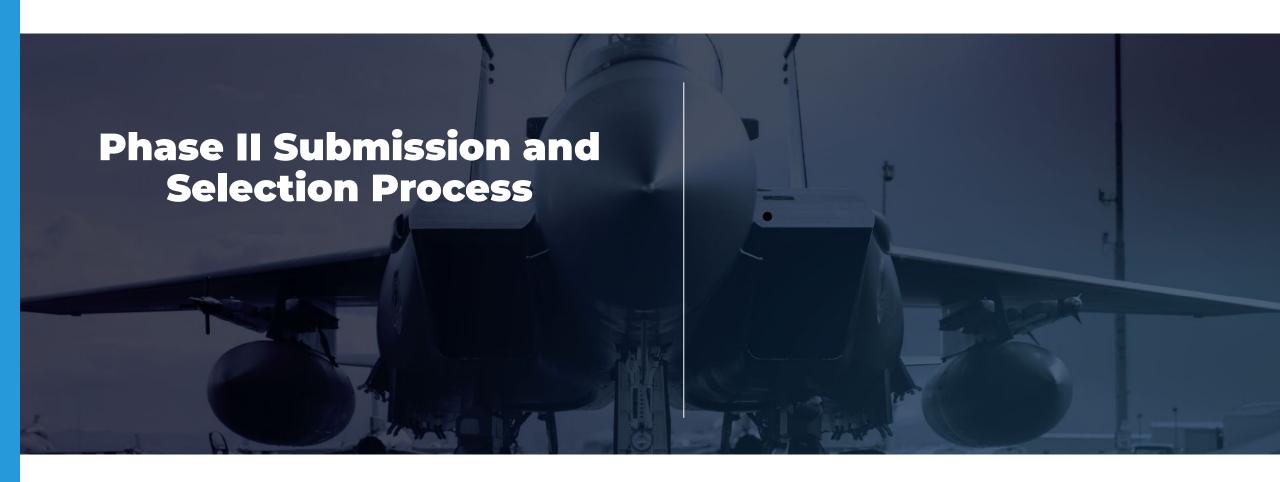
It is recommended that TPOCs take online training modules to familiarize/refresh themselves regarding TPOC responsibilities. Defense Acquisition University (<a href="https://www.dau.edu">https://www.dau.edu</a>) and Air Force myLearning (<a href="https://lms-jets.cce.af.mil/moodle/">https://lms-jets.cce.af.mil/moodle/</a>) offers the course modules online.

#### **Training Resources:**

- o ACQ 1010 Fundamentals of Sys Acquisition Mgmt (8 hrs) or predecessor course ACQ101 DAU
- CLC 106 Contracting Officer's Representative with a Mission Focus (3 hrs) DAU
- CLC 011 Contracting for the Rest of Us (2 hrs) DAU
- U.S. Air Force Annual Ethics Training C08937 (1 hr) myLearning
- Follow-on training will be made available on a case-by-case basis for SBIR/STTR management and/or program specific requirements.

\*\*NOTE: If a TPOC has already completed the courses and/or has recertified their annual training, they are not required to retake them.





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## **Phase II Submission Process**

- **Small Business Eligibility** 
  - SBIR must perform 50% of work
  - STTR must perform 40% of work
    - RI must perform 30% of work
  - Must have been awarded a Phase I or answering a Direct to Phase II (D2P2) solicitation
- Requirements
  - Solicitation includes a checklist
  - 6 Volumes pay attention to required items
  - Tech Volume has a specific outline
- Submit via DSIP https://www.dodsbirsttr.mil/https://www.sbir.gov/how-to-apply



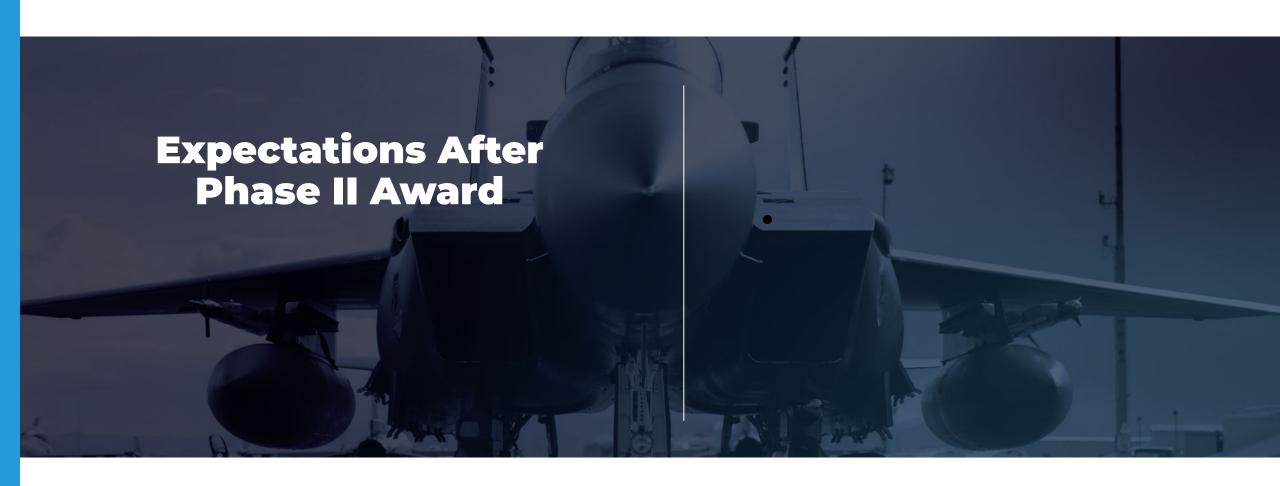
## **Selection Process**

- Largely transparent with little/no contact
- Evaluated on three criteria (per solicitation)
  - The potential for Government or private sector commercialization
  - The appropriateness, relevance, and specificity of an identified Defense Need
  - The soundness, technical merit, and innovation of the proposed technical approach
- Common Mistakes (not exhaustive)
  - Customer memo without TWO signatures
  - Cost exceeding limit without explanation
  - Duration exceeding limit
  - o Zero Profit

Evaluation Based on Three Criteria

Propriety of Funds Review

**Contracting Review** 



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## Phase II - Differences from Phase I

- Each Phase II contract has unique deliverables type, quantity and due dates
- Longer period of performance currently 15 months, shifting to 21 months
- Technical execution may require additional requirements unique to your project: security, cybersecurity, human subject research, flight testing, etc.
- Higher likelihood of contract mods, personnel changes, or roadblocks
- Continual communication with TPOCs and Phase II team is a must!



## **Phase II - Post-Award Expectations**

- Onboarding Session with Q&A Shortly after contract award is finalized
- Within two weeks of award, SBCs are responsible for:
  - Completing the Onboarding Form
  - Principal Investigators (PI) are required to accept the invitation to join the Union.vc
     Phase II community
  - Sending SBIR Phase II Project Update Slide and Signed Contract to <u>P2@afwerx.af.mil</u>
  - Execute against your signed contract (cost, schedule, performance)
  - Attempt to solve tactical barriers with your TPOC first
  - Submit WAWF invoice in a timely manner AFTER approval by TPOC & AFWERX
- The Goal Phase III and/or Commercialization



## **Phase II - Other Considerations**

- Some types of projects require additional regulatory compliance
  - Cybersecurity (ATOs, Platform One, etc)
  - Security (CACs, Base Access, Classified Access)
  - Flight Testing
  - Human Subject Research
  - Animal Testing
  - Hazardous Materials (Environmental & Safety requirements)
  - Munitions
  - Government Furnished Equipment
- Phase II has unique processes for deliverables submission, invoicing, contract mods, and contract closeout - attend onboarding, and be part of our Union community!
- Transition/Commercialization work with Customer/End User to plan ahead!



## **Phase II - Deliverables Process**

### **Companies**

When a contractual milestone is reached, the SBC shall work closely with the designated TPOC to ensure it is delivered in accordance with the contractual schedule.

#### **TPOCs**

TPOCS are responsible for promptly receiving the deliverable, ensuring it meets requirements as stated in the contract, and recommending approval or rejection of the deliverable.

# AFWERX Phase II Team

The AFVentures Team will review the TPOCs recommendation and respond to the Company with approval. At this time, the SBC may submit for WAWF invoicing. Once submitted, the Phase II team will review and accept the WAWF invoice.





### Resources

**AFVentures Program Overview:** 

https://afwerx.com/afventures-overview/

Technical Point of Contact (TPOC) FAQs:

https://afwerx.com/wp-content/uploads/2022/02/AFVentures\_TPOC\_FAQs\_CLEARED\_AFRL-2022-0553.pdf

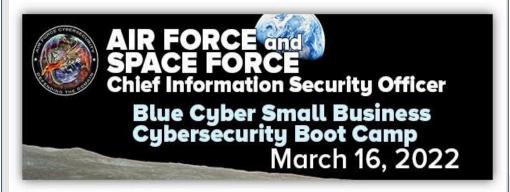
Open Topic Company Portfolio:

https://app.kitesrm.com/share/57cc444c79a47e964e89 e15fd3c29482/reports/2020/views/6509-overview

Weekly Webinar Series:

https://www.afsbirsttr.af.mil/Events/AFVentures-Weekly-Webinar-Series/

#### **SPECIAL OPPORTUNITY!**



#### Register here:

https://www.zoomg ov.com/webinar/re gister/WN\_TjCT0m aYSZerIGSQx4nYag

#### More info:

https://www.safcn.a f.mil/CISO/Small-Bu siness-Cybersecurit y-Information/

